



## Registration

### WHAT IS THE DATE OF THE 2019 J.P. MORGAN CORPORATE CHALLENGE® JOHANNESBURG?

The 2019 race date is 28 March.

### WHAT TIME DOES THE RACE OFFICIALLY START?

Runners start at 18h30. Joggers & walkers start at 18h45.

### WHEN DOES REGISTRATION OPEN?

General Registration will open 15 November 2018.

### WHAT IS THE REGISTRATION FEE?

The race is R170.00 per participant, with a minimum of 4 runners per company.

### HOW CAN MY COMPANY ENTER?

Team Captains may register their team at [jpmorgancc.com](http://jpmorgancc.com). Please be sure that all members of your team meet the Eligibility Requirements located below. Please note that you may only qualify for the Championship team if you meet the Eligibility Requirements found [HERE](#).

### WHAT ARE THE ELIGIBILITY REQUIREMENTS?

Our event is open to all employees of corporations, businesses and financial institutions who work 25+ hours per week and have been employed by the company for at least three months prior to race night.

There must be a minimum of 4 runners per company. Teams of 4 must be composed of either 4 men, 4 women OR 2 men and 2 women.

For detailed Eligibility Requirements, please review the Eligibility Rules located on your city specific [event details page](#).

### I FORGOT MY COMPANY CAPTAIN PASSWORD FROM LAST YEAR. HOW CAN I GET A NEW ONE?

When registering your team, you will be able to create a new password each year (additionally, passwords must be changed every 90 days). If you have forgotten your password, please follow the link [HERE](#) to reset it.

### IS THERE A MAXIMUM TEAM SIZE?

While we strive to accommodate teams of all sizes, we also want to make sure everyone has the ability to run. The J.P. Morgan Corporate Challenge management team reserves the right to limit the team size based on capacity.

### **CAN A TEAM CAPTAIN REGISTER ALL OF THE COMPANY TEAM MEMBERS?**

No. For legal reasons, all participants must register themselves and personally accept the Agreement and Release.

### **WHAT ARE THE PAYMENT OPTIONS FOR TEAM ENTRIES?**

The following payment combinations are acceptable:

- Individual runners may pay by credit card as they register online.
- A Company Captain may pay for the entire team by credit card when finalising the entry.

Please review the Payment Options at this link [HERE](#).

### **MY TEAM MEMBERS ARE PAYING A PORTION OF THEIR ENTRY FEE. HOW DO I SET UP MY COMPANY'S PAYMENT METHOD?**

Be sure to set your payment method as 'Team Captain Pays.' This allows your team members to register without being required to pay the entry fee. When all of your team members are registered, you can either pay online for the team by credit card, or by other options available for your city. The system will not accept partial credit card payment or individual cheques from participants.

### **CAN I REGISTER A TEAM ON RACE NIGHT?**

We do not accept race night registration. Registration will close on 18 February 2019, or when race capacity has been reached.

### **ARE TEAM CAPTAINS AUTOMATICALLY REGISTERED TO PARTICIPATE IN THE RACE?**

No. The company Team Captain must complete the participant registration form and accept the Agreement and Release in order to receive a race bib and participate in the race.

### **IS IT MANDATORY FOR THE COMPANY CAPTAIN TO BE PRESENT ON RACE NIGHT?**

No. The Team Captain coordinates the team and race night hospitality, but is not required to be present on race night.

### **CAN WE CHANGE THE COMPANY TEAM CAPTAIN?**

Please contact us at [Johannesburg@jpmorganchasecc.com](mailto:Johannesburg@jpmorganchasecc.com) so we may better assist you with your request.

### **I REPRESENT A TRADE ASSOCIATION. CAN OUR MEMBERS SIGN UP ON OUR TEAM INSTEAD OF WITH THEIR COMPANIES?**

No. Only employees of the association who meet the [Eligibility Requirements](#) may register for the J.P. Morgan Corporate Challenge.

### **CAN I REGISTER AS AN INDIVIDUAL?**

No, individual registration is not allowed. You must be a full time employee of a registered company.

### **HOW CAN I FIND OUT IF I AM REGISTERED?**

All registered participants received a confirmation email after completing the registration process. Additionally, all registered participants will appear in the team roster on your [company's](#) home page.

### **IF I REGISTER AND DECIDE NOT TO RUN, CAN SOMEONE ELSE USE MY BIB?**

No, there are no substitutions allowed.

**WHAT IF I HAVE REGISTERED AND HAVE BECOME INJURED OR I AM UNABLE TO ATTEND THE RACE?**

All race entries are non-refundable. There are no refunds for canceled entries. We are unable to transfer entry fees to any future J.P. Morgan Corporate Challenge events.

**I REGISTERED BUT HAVE NOT RECEIVED A CONFIRMATION EMAIL. WHAT SHOULD I DO?**

To ensure our emails do not end up in your spam folder, please add [confirmation@jpmorganchasecc.com](mailto:confirmation@jpmorganchasecc.com) to your safe sender email list. Next, please send an email to [confirmation@jpmorganchasecc.com](mailto:confirmation@jpmorganchasecc.com) requesting a second confirmation email. Please include the city you are registering for along with your company name.

**I FORGOT TO REGISTER AND THE DEADLINE HAS PASSED. CAN I STILL PARTICIPATE IN THE RACE?**

No. The J.P. Morgan Corporate Challenge does not accept late registrations. All participants must have a race bib to be allowed on the race course.

**CAN MY FRIENDS AND FAMILY THAT DO NOT WORK AT MY COMPANY PARTICIPATE IN THE RACE WITH ME?**

No. The J.P. Morgan Corporate Challenge is only open to employees of companies that meet the [Eligibility Requirements](#) and who have registered before the registration close date.

**WHERE DOES THE ENTRY FEE GO?**

Entry fees are used to meet the operating expenses of the J.P. Morgan Corporate Challenge. J.P. Morgan annually invests in the Series to provide a world-class event for all entrants.

**IS THE REGISTRATION FEE TAX DEDUCTIBLE?**

Registration fees are not tax deductible.

## Hospitality

**HOW DO I RESERVE A TENT FOR MY TEAM?**

To reserve a tent, you will complete Hospitality Booking Forms and submit them to the Hospitality Coordinator once Hospitality has opened.

**HOW MUCH DOES IT COST TO HAVE A TENT AT THE EVENT?**

This depends on the option you choose. The cost will be reflected on the Hospitality Booking Forms.

**WHEN WILL I KNOW WHERE MY TENT WILL BE LOCATED ON RACE DAY?**

The Hospitality Coordinator will email you at least 14 days prior to race day with the Hospitality venue layout indicating your site location.

**CAN WE HIRE OUR OWN CATERERS?**

No, this is not permitted. All catering is organized by the appointed catering provider.

**ARE FOOD TRUCKS ALLOWED?**

No, this is not permitted. All catering is organized by the appointed catering provider.

## Pre-Race

### **CAN I PICK UP MY INDIVIDUAL BIB/NUMBER?**

No, Team Captains (or designated persons) will be asked to collect all runner bibs on a specific date.

### **CAN A TEAM CAPTAIN PICK UP BIBS ON RACE DAY?**

No, there will not be Packet Pick Up on race day. All Team Captains must pick up their team's bibs prior to race day.

### **CAN THE TEAM'S T-SHIRTS BE PICKED UP AT PACKET PICK UP?**

No, a finisher bag with the finisher t-shirt and medal will be distributed after finishing the race on 28 March 2019.

### **CAN I EXCHANGE MY T-SHIRT SIZE?**

There is a t-shirt exchange facility on race night situated at the top oval until 21h00.

### **IF IT IS VERY HOT/RAINING/SNOWING (ETC.), IS THE RACE ON?**

The J.P. Morgan Corporate Challenge is a rain or shine event. If an extreme weather scenario affects the J.P. Morgan Corporate Challenge on race day, we will alert Team Captains promptly via email or text.

### **WHERE SHOULD I PARK?**

The parking areas are:

- The Wanderers Rugby Club
- The Wanderers Golf Club
- Fairways School

### **WHERE DO THE SHUTTLES PICK UP AND DROP OFF?**

The two drop-off points are:

- Wanderers Rugby Club, in Corlett Drive
- Corner North Road & Oxford Road

### **WHAT TIME SHOULD I BE IN MY CORRAL?**

Please be in your corral between 17h30-18h00.

### **IS BAG CHECK AVAILABLE?**

No, we do not provide bag check.

### **WHERE DO I PICK UP MY T-SHIRT?**

A finisher bag with the t-shirt and medal will be distributed after finishing the race on 28 March 2019.

### **WHY IS IT IMPORTANT TO WEAR A RACE BIB?**

Your race bib is the only way we can properly identify you on-course. This becomes critically important in the event of a medical emergency. Our event is also covered extensively by the media and through on-course race photography and we strive to report 100-percent accurate information. Your race bib contains your timing chip and because of this, race numbers are absolutely non-transferrable.

**WHERE SHOULD I PIN MY RACE BIB?**

Please pin your race bib to the front of your company's race t-shirt. If you do not wear a race bib, you and your company risk disqualification from the J.P. Morgan Corporate Challenge.

**WHAT HAPPENS IF I LOSE MY RACE BIB?**

If you lose your race bib, please have your team captain contact the [Johannesburg@jpmorganchasecc.com](mailto:Johannesburg@jpmorganchasecc.com) so they may better assist you.

**ARE WHEELCHAIRS PERMITTED?**

Yes. Please contact the [Johannesburg@jpmorganchasecc.com](mailto:Johannesburg@jpmorganchasecc.com) team for additional safety information regarding wheelchair participation.

**ARE BIKES, BABY JOGGERS, OR DOGS ALLOWED?**

No. For safety reasons, strollers, bikes, like vehicles of any kind, and non-service animals are not permitted.

## The Race

**WHERE DOES THE RACE START?**

Runners start in Venus Street. Joggers & walkers start in Wingfield Avenue.

**WHERE DOES THE RACE FINISH?**

The race finishes at top cricket oval at Wanderers Club.

**CAN WALKERS PARTICIPATE?**

Yes, walkers are welcome to participate, however, all participants must complete the race by 20h30 when the course closes.

**ARE THERE DIFFERENT WAVES AND CORRALS?**

There are no waves, all participants start at specified start times. Runners will have three corrals: sub 20min, 21min-30min, and an open corral.

**WHAT DOES MY BIB COLOR MEAN?**

Your bib color only indicates which start line you should report to.

**WHAT IF MY PROJECTED PACE HAS CHANGED FROM WHEN I REGISTERED?**

You are able to self-seed yourself to a later start line corral by simply moving back to a slower pace corral. You may not move to a faster pace corral. By doing so, you risk disqualification for timing and scoring reasons.

**WHERE ARE THE PORTA POTTIES?**

Porta potties are located on the way to the start lines and on the field of The Wanderers Club.

**WHERE IS THE MEDICAL TENT?**

The medical tent is on the top oval.

### **WHERE ARE THE WATER STOPS ON THE COURSE?**

The first water stop is at the start on the corner St. Andrews Street & Venus Street. The second water stop is on Tyrwhittle Avenue, on the corner of Cecil Avenue.

### **WHERE ARE THE BEST SPOTS TO WATCH THE RACE?**

Spectators are welcome to watch their co-workers, friends and family members participate. Viewing is available throughout the entire course, except immediately past the finish line in our post-race refreshment area.

### **HOW LONG IS THE COURSE OPEN?**

The course will be open from 18h30 to 20h30.

### **HOW MANY PEOPLE DO YOU EXPECT TO HAVE RUN?**

There is an expected 14,000 participants to run the 2019 J.P. Morgan Corporate Challenge Johannesburg.

### **IS THERE A LOST AND FOUND?**

Yes, located at the top oval next to the info tent.

### **HOW CAN I VOLUNTEER?**

Please contact [Johannesburg@jpmorganchasecc.com](mailto:Johannesburg@jpmorganchasecc.com) for more volunteer information.

## **Post-Race**

### **WHEN/WHERE IS THE AWARDS CEREMONY?**

The Awards Ceremony is at the finish line stage, immediately after the race.

### **DO ALL PARTICIPANTS RECEIVE A MEDAL OR CERTIFICATE?**

Yes. All finishers of the race will receive a medal in the Finisher Bag.

### **WHAT PRIZES WILL BE AWARDED AND IN WHAT CATEGORIES?**

Individual and special awards will be listed on this website following each race. Team results will be added as soon as they are verified.

### **WHERE AND WHEN WILL THE RESULTS BE POSTED?**

Unofficial results will be available on the website within 48 hours of race night. Typically, complete team results can be found on the website approximately 2-4 weeks after the event completion. Each participants' eligibility requirements must be verified.

### **WHAT IS THE DIFFERENCE BETWEEN CHIP TIME (NET TIME) AND GUN TIME?**

Chip time, also referred to as net time, starts when you run over the start mats and ends when you run over the finish mats, and is recorded with the chip located on all race bibs. Gun time starts when the air horn goes off to begin the race and ends when you run over the finish mats.

## **I HAVE A QUESTION ABOUT MY INDIVIDUAL RESULTS. WHO CAN I CONTACT?**

If you feel there is a discrepancy in the results, please contact us at [results@jpmorganchasecc.com](mailto:results@jpmorganchasecc.com) with your full name, company name, and bib number. We will investigate immediately and get back to you.

## **Scoring**

### **HOW DO I QUALIFY TO COUNT FOR MY COMPANY TEAM?**

Participants will be organised into 4-person male, female, and mixed teams based on the chip times. Each name will be assigned to only ONE team.

The Company Captain will determine the composition of the male, female and mixed teams representing his/her company AFTER the race. The score for each team is obtained by adding together the finish times for all four members.

Teams must be organised online using [Captain's Tools](#) and in accordance with the scoring rules located [HERE](#).

### **HOW ARE THE RESULTS COMPILED?**

We score three categories – Men's Team (four men), Women's Team (four women), Mixed Team (two men, two women). It is the responsibility of the the Team Captain to determine which participants go on which teams after the race using the online Captain's Tools. Team Captains cannot place an employee on two separate scoring teams. Team Captains are not required to place all of your runners on teams.

### **WHAT IS A SCORING TEAM?**

A scoring team is made up of either four (4) males, four (4) females, or two (2) males and two (2) females. These teams will be made up of the four (4) fastest runners in each scoring category. The Team Captain will be able to create and submit the scoring team using the Captain's Tools. Complete team results can be found on the website approximately 2-4 weeks after the event completion. Each participants' eligibility requirements must be screened.

## **Other**

### **WHAT ARE THE EVENT DATES AND LOCATIONS FOR THE J.P. MORGAN CORPORATE CHALLENGE?**

For all announced dates and locations in the J.P. Morgan Corporate Challenge Series, please visit [jpmorgancc.com](http://jpmorgancc.com) for the most updated information.

### **WHERE CAN I FIND THE LATEST INFORMATION ABOUT THE J.P. MORGAN CORPORATE CHALLENGE?**

We will be keeping all Team Captains notified of any updates and information to share with their teams. Additionally, you can check out [jpmorgancc.com](http://jpmorgancc.com) or follow us on [Facebook](#) for event updates.

### **WHERE CAN WE GET A HIGH-RESOLUTION SERIES LOGO?**

The J.P. Morgan Corporate Challenge library is available at [HERE](#).

### WHO IS THE BENEFICIARY OF THIS EVENT?

Charitable giving has been a component of the Series since its founding in 1977. J.P. Morgan provides locally-designated donations at each of the 13 Corporate Challenge races. Over \$2.25 million USD was provided to not-for-profit organizations in celebration of the Corporate Challenge over the past three years.

### WHO CAN I CONTACT IF I WOULD LIKE TO BE A SPONSOR OR VENDOR?

Please contact [johannesburg@jpmorganchasecc.com](mailto:johannesburg@jpmorganchasecc.com) for more information.

### HOW CAN I CONTACT THE J.P. MORGAN CORPORATE CHALLENGE CUSTOMER SERVICE?

To contact the J.P. Morgan Corporate Challenge Customer Service team for your city please look at the city-specific teams below:

Location	Email	Phone
Boston	<a href="mailto:boston@jpmorganchasecc.com">boston@jpmorganchasecc.com</a>	888-767-RACE
Buffalo	<a href="mailto:buffalo@jpmorganchasecc.com">buffalo@jpmorganchasecc.com</a>	716-566-9916
Chicago	<a href="mailto:chicago@jpmorganchasecc.com">chicago@jpmorganchasecc.com</a>	847-673-4100
Frankfurt	<a href="mailto:frankfurt@jpmorganchasecc.com">frankfurt@jpmorganchasecc.com</a>	+49(0)69-6860-7015
Johannesburg	<a href="mailto:johannesburg@jpmorganchasecc.com">johannesburg@jpmorganchasecc.com</a>	087-097-0011
London	<a href="mailto:london@jpmorganchasecc.com">london@jpmorganchasecc.com</a>	0845-680-1475
New York	<a href="mailto:newyork@jpmorganchasecc.com">newyork@jpmorganchasecc.com</a>	917-463-3954
Rochester	<a href="mailto:rochester@jpmorganchasecc.com">rochester@jpmorganchasecc.com</a>	585-295-8551
San Francisco	<a href="mailto:sanfrancisco@jpmorganchasecc.com">sanfrancisco@jpmorganchasecc.com</a>	415-839-6558
Shanghai	<a href="mailto:shanghai@jpmorganchasecc.com">shanghai@jpmorganchasecc.com</a>	400-8200-421
Singapore	<a href="mailto:singapore@jpmorganchasecc.com">singapore@jpmorganchasecc.com</a>	+65 6248-5499
Sydney	<a href="mailto:sydney@jpmorganchasecc.com">sydney@jpmorganchasecc.com</a>	1300-619-409
Syracuse	<a href="mailto:syracuse@jpmorganchasecc.com">syracuse@jpmorganchasecc.com</a>	315-299-2669
The Championship	<a href="mailto:championship@jpmorganchasecc.com">championship@jpmorganchasecc.com</a>	877-576-2278

*Only team captains are permitted to request edits to team rosters.*