



## J.P. Morgan Corporate Challenge® Event Information

### **WHAT ARE THE EVENT DATES AND LOCATIONS FOR THE J.P. MORGAN CORPORATE CHALLENGE®?**

For a list of all announced dates and locations for the J.P. Morgan Corporate Challenge® please visit [jpmorgancc.com](http://jpmorgancc.com).

### **WHERE CAN I FIND THE LATEST INFORMATION ABOUT THE J.P. MORGAN CORPORATE CHALLENGE®?**

We will be keeping all team captains notified of any updates and information to share with their teams. Additionally, you can check out [jpmorgancc.com](http://jpmorgancc.com) for event updates.

### **ARE WALKERS ALLOWED?**

Absolutely. The J.P. Morgan Corporate Challenge® is an event that welcomes all race levels—runners, joggers and walkers. We do ask that walkers stay to the right side of the course for safety reasons.

### **CAN MY FRIENDS AND FAMILY THAT DO NOT WORK AT MY COMPANY PARTICIPATE IN THE RACE WITH ME?**

No. The J.P. Morgan Corporate Challenge® is only open to employees of companies that meet the eligibility requirements and who have registered before the registration close date.

### **ARE WHEELCHAIRS PERMITTED?**

Yes. Please contact the J.P. Morgan Corporate Challenge® Customer Service team for your city for additional safety information regarding wheelchair participation.

### **ARE BIKES, BABY JOGGERS, OR DOGS ALLOWED?**

No. For safety reasons, strollers, bikes, and like vehicles of any kind, and non-service animals are not permitted.

### **IS IT MANDATORY FOR THE COMPANY CAPTAIN TO BE PRESENT ON RACE NIGHT?**

No. The company captain coordinates the team and race night hospitality but is not required to be present on race night.

### **CAN I RUN ON A DIFFERENT NIGHT THAN THE REST OF MY TEAM? (NYC AND LONDON ONLY)**

No. Each participant must attend on the night that the team captain has chosen. Race bibs will only be activated on the team's assigned night.

### **WILL THERE BE OFFICIAL RACE RESULTS?**

Yes. The J.P. Morgan Corporate Challenge® is a timed race. Results are posted using the participant's chip time (net time) collected on their race bib. Typically, complete team results from a particular city will be on this website approximately 2-4 weeks following the completion of the event. We appreciate your patience with this, as every entrant's eligibility requirements must be screened.

### **I HAVE A QUESTION ABOUT MY INDIVIDUAL RESULTS. WHO CAN I CONTACT?**

If you feel there is a discrepancy in the results, please contact us at [support@jpmorganchasecc.com](mailto:support@jpmorganchasecc.com) with your full name, company name, and bib number. We will investigate immediately and get back to you.

### **WHAT IS THE DIFFERENCE BETWEEN CHIP TIME (NET TIME) AND GUN TIME?**

Chip time or net time starts when you run over the start mats and ends when you run over the finish mats and is recorded with the chip located on all race bibs. Gun time starts when the air horn goes off to begin the race and ends when you run over the finish mats.

### **HOW ARE THE RESULTS COMPILED?**

We score three categories – Men's Team (four men), Women's Team (four women), Mixed Team (two men, two women). It is the responsibility of the the team captain to determine what participants go on which teams after the race using the online Captain Tools. Team captains cannot place an employee on two separate scoring teams. Team captains are not required to place all of your runners on teams.

### **WHAT IS A SCORING TEAM?**

A scoring team is made up of either four (4) males, four (4) females, or two (2) males and two (2) females. These teams will be made up of the four (4) fastest runners in each scoring category. The team captain will be able to create and submit the scoring team using Captain Tools.

### **IS THERE A MAXIMUM TEAM SIZE?**

While we strive to accommodate teams of all sizes, we also want to make sure everyone has the ability to run. The Series team reserves the right to limit the team size based on capacity.

### **WHY IS IT IMPORTANT TO WEAR A RACE BIB?**

Your race bib is the only way we can properly identify you on-course. This becomes critically important in the event of a medical emergency. Our event is also covered extensively by the media and through on-course race photography and we strive to report 100-percent accurate information. Your race bib contains your timing chip and because of this, race numbers are absolutely non-transferrable.

### **WHERE SHOULD I WEAR MY RACE BIB?**

Please pin it to the front of your company's race t-shirt. If you do not wear a race bib, you and your company risk disqualification from the J.P. Morgan Corporate Challenge®.

### **WHAT HAPPENS IF I LOSE MY RACE BIB?**

Please have your team captain contact the J.P. Morgan Corporate Challenge® Customer Service team for your city so they may better assist you.

### **IF IT IS VERY HOT/RAINING/SNOWING (ETC.), IS THE RACE ON?**

The J.P. Morgan Corporate Challenge® is a rain or shine event. In an extreme weather scenario affects the J.P. Morgan Corporate Challenge® on race day, we will alert team captains and announce it on this website promptly.

### **WHERE CAN I PARK/HOW CAN I GET AROUND ON RACE NIGHT?**

Please visit your city's home page to find traffic information, parking details and driving directions listed under the Maps/Directions link. The J.P. Morgan Corporate Challenge® strongly recommends car-pooling or public transportation to our race sites.

### **WHERE CAN WE GET A HIGH-RESOLUTION SERIES LOGO?**

The J.P. Morgan Corporate Challenge® library is available at [HERE](#).

### **WHO IS THE BENEFICIARY OF THIS EVENT?**

Charitable giving has been a component of the Series since its founding in 1977. J.P. Morgan provides locally-designated donations at each of the 13 Corporate Challenge races. Over \$2.25 million USD was provided to not-for-profit organizations in celebration of the Corporate Challenge over the past three years.

## **Registration**

### **HOW CAN MY COMPANY ENTER?**

Companies may register for twelve (12) of the thirteen (13) J.P. Morgan Corporate Challenge® events worldwide at [jpmorgancc.com](http://jpmorgancc.com). Select the city your company would like to participate in from the Schedule & Registration menu. Please be sure that all members of your team have met the eligibility requirements located below. (For Frankfurt, Germany registration, please visit [jpmccc.de](http://jpmccc.de).) Please note that you may only qualify for the Championship team if you meet the eligibility requirements found [HERE](#).

### **WHAT ARE THE ELIGIBILITY REQUIREMENTS?**

Our event is open to all employees of corporations, businesses and financial institutions who work 25+ hours per week and have been employed by the company for at least three months prior to race night. For detailed eligibility requirements please review the Eligibility Rules page located via the left column link from your specific city location.

### **AM I ABLE TO REGISTER AS AN INDIVIDUAL?**

No. The J.P. Morgan Corporate Challenge® is a team event, and you must have a minimum of two (2) men and two (2) women; or four (4) men; or four (4) women; to be able to register as a team.

### **I REPRESENT A TRADE ASSOCIATION. CAN OUR MEMBERS SIGN UP ON OUR TEAM INSTEAD OF WITH THEIR COMPANIES?**

No. Only employees of the association who meet the Eligibility Requirements may register for the J.P. Morgan Corporate Challenge®.

### **CAN A TEAM CAPTAIN REGISTER ALL OF THE COMPANY TEAM MEMBERS?**

No. For legal reasons, all participants must register themselves and accept the Agreement and Release personally.

### **CAN I REGISTER A TEAM ON RACE NIGHT?**

We do not accept race night registration. Each event has a pre-race registration deadline.

### **HOW MUCH DOES IT COST TO REGISTER MY COMPANY TEAM?**

The cost is equal to the number of participants from your company times the per person entry fee posted on the registration page. There is no separate team entry fee. There is an additional credit card fee if you choose to pay by credit or debit card.

### **WHAT ARE THE PAYMENT OPTIONS FOR TEAM ENTRIES?**

Participants may pay the entry fees online by credit card or using the other options specified on the Payment Options section of the Race Details webpage for your city at [jpmorgancc.com](http://jpmorgancc.com).

### **MY TEAM MEMBERS ARE PAYING A PORTION OF THEIR ENTRY FEE. HOW DO I SET UP MY COMPANY'S PAYMENT METHOD?**

Be sure to set your payment method as "Team Captain Pays." This allows your team members to register without being required to pay their entry fee. When all of your team members are registered, you can either pay online for the team by credit card or the other options available for your city. The system will not accept partial credit card payment or individual checks from participants.

### **IS THE REGISTRATION FEE TAX DEDUCTIBLE?**

Registration fees are not tax deductible.

### **WHERE DOES THE ENTRY FEE GO?**

Entry fees are used to meet the operating expenses of the J.P. Morgan Corporate Challenge®. J.P. Morgan annually invests in the Series to provide a world-class event for all entrants.

### **ARE TEAM CAPTAINS AUTOMATICALLY REGISTERED TO PARTICIPATE IN THE RACE?**

No. The company team captain must fill out the participant registration form and agree to the waiver online in order to receive a race bib and participate in the course.

### **I FORGOT MY COMPANY CAPTAIN PASSWORD FROM LAST YEAR? HOW CAN I GET A NEW ONE?**

When registering your team, you will be able to create a new password each year. If you have forgotten your password for this year's event, please follow the link [HERE](#) to reset your password.

### **CAN WE CHANGE THE COMPANY TEAM CAPTAIN?**

Please contact the J.P. Morgan Corporate Challenge® Customer Service team for your city so they may better assist you with your request.

## HOW CAN I CONTACT THE J.P. MORGAN CORPORATE CHALLENGE® CUSTOMER SERVICE?

To contact the J.P. Morgan Corporate Challenge® Customer Service team for your city please look at the city-specific teams below:

Location	Email	Phone
Boston	<a href="mailto:boston@jpmorganchasecc.com">boston@jpmorganchasecc.com</a>	888-767-RACE
Buffalo	<a href="mailto:buffalo@jpmorganchasecc.com">buffalo@jpmorganchasecc.com</a>	716-566-9916
Championship	<a href="mailto:championship@jpmorganchasecc.com">championship@jpmorganchasecc.com</a>	877-576-2278
Chicago	<a href="mailto:chicago@jpmorganchasecc.com">chicago@jpmorganchasecc.com</a>	847-673-4100
Frankfurt	<a href="mailto:frankfurt@jpmorganchasecc.com">frankfurt@jpmorganchasecc.com</a>	+49(0)69-6860-7015
Johannesburg	<a href="mailto:johannesburg@jpmorganchasecc.com">johannesburg@jpmorganchasecc.com</a>	087-097-0011
London	<a href="mailto:london@jpmorganchasecc.com">london@jpmorganchasecc.com</a>	0845-680-1475
New York	<a href="mailto:newyork@jpmorganchasecc.com">newyork@jpmorganchasecc.com</a>	917-463-3954
Rochester	<a href="mailto:rochester@jpmorganchasecc.com">rochester@jpmorganchasecc.com</a>	585-295-8551
San Francisco	<a href="mailto:sanfrancisco@jpmorganchasecc.com">sanfrancisco@jpmorganchasecc.com</a>	415-839-6558
Shanghai	<a href="mailto:shanghai@jpmorganchasecc.com">shanghai@jpmorganchasecc.com</a>	400-8200-421
Singapore	<a href="mailto:singapore@jpmorganchasecc.com">singapore@jpmorganchasecc.com</a>	+65 6248-5499
Sydney	<a href="mailto:sydney@jpmorganchasecc.com">sydney@jpmorganchasecc.com</a>	1300-619-409
Syracuse	<a href="mailto:syracuse@jpmorganchasecc.com">syracuse@jpmorganchasecc.com</a>	315-299-2669

*Only team captains are permitted to request edits to team rosters.*

## HOW CAN I FIND OUT IF I AM REGISTERED?

All registered participants received a confirmation email after completing the registration process. Additionally, all registered participants will appear in the team roster on your company's home page. Head to the home page of the race you entered. Click on "Company Home Pages" in the "About" box on the left side of your screen and select your company's name. If no roster appears, you can click on "Confirm" in the "About" box and fill in the Entry Confirmation screen.

## I REGISTERED BUT HAVE NOT RECEIVED A CONFIRMATION EMAIL. WHAT SHOULD I DO?

To ensure our emails do not end up in your spam folder, please add "confirmation@jpmorganchasecc.com" to your safe sender email list. Next, please send an email to [confirmation@jpmorganchasecc.com](mailto:confirmation@jpmorganchasecc.com) requesting a second confirmation email. Please include the city you are registering for along with your company name.

## I FORGOT TO REGISTER AND THE DEADLINE HAS PASSED? CAN I STILL PARTICIPATE IN THE RACE?

No. The J.P. Morgan Corporate Challenge® does not accept late registrations. All participants must have a race bib to be allowed on the race course.